RYAN BAINS-JORDAN

www.ryanbj.com

SKILLS

- **Business Analytics:** Extensive experience working with customers, creating mockups and presentations, project management, training, and technical documentation
- **Programming:** Proficient in Object Oriented Programming with Java, PHP, and C#. Familiar with MVC architecture, Java data structures, JavaFX, and ASP.NET
  Experience with Node.js, React.js, and Angular
- **Data Management:** Proficient in SQL Server and SSMS. Experience with relational database installation and administration of MySQL, MariaDB, SQLite, Amazon RDS and Oracle.
- **Testing:** Experience with writing test scripts, and some test automation
- **Server Operations:** Proficient with the Docker CLI. Experience maintaining containerized services, image creation, Linux, firewall/security, networking, Bash shell scripting, and AWS
- **Web Development:** Skilled with WordPress, HTML/CSS, JavaScript, jQuery, Bootstrap, user interface design, and graphic design

WORK EXPERIENCE

IT Associate — California Department of Fish and Wildlife   2022-Present

- Helped design, develop, support, and test an In-House CRM application for the Human Resources branch
- Lead meetings with HR and developers to discuss new features and changes
- Lead Scrum meetings and managed the sprint planning and project backlog
- Wrote extensive test scripts and performed full-scale testing for new features and changes
- Developed full-stack enhancements using C# in ASP.NET MVC
- Wrote numerous SQL queries for back-end maintanence and ad-hoc reports
- Ran the application support and DocuSign support for the Department
- Developed and self-supported a SharePoint application using InfoWise

Web Developer — Cut or Tap   2015-2017

- Set up, modified, enhanced, and administered a subscription based article website
- Wrote custom plugins in PHP to add site modules, enhancements, and an email widget
- Designed a customized contributor portal and designed website graphics and logos
- Communicated with plugin and website hosting support for continued site maintenance

IT Technician — Roseville City School District   2014

- Worked under professional management as a hired intern for the IT department
- Performed system updates, registration, and imaging on Macintosh and Chromebook computers
- Processed support tickets and interacted with faculty and school staff
- Replaced hard drives, memory, monitors, and peripheral equipment
- Set up and managed computer labs and equipment across 17 different campuses

Web Developer — Ruhkala Elementary School PTSC   2013

- Volunteered for the president and staff to design, develop, and deploy the committee website
- Scheduled meetings and conferences to discuss requirements and proposals
- Trained committee staff and wrote process documentation for continued maintenance

EDUCATION

Western Governors University   2018-2021

Bachelors of Science in Software Development

Sierra College   2014-2018

Associates of Science in Computer Science with Honors
President's Honor Roll

CERTIFICATIONS

- CompTIA A+
- CompTIA Project+
- CIW User Interface Designer
- Microsoft Foundational C#